

## AquaEye App Installation and Firmware Update Instructions

This guide will walk you through how to install the AquaEye App on an Android device and then complete a Firmware Update. We will also show you how to toggle your AquaEye between meters and feet. At the bottom of the document there are links to watch our instruction videos instead, if you prefer that format.

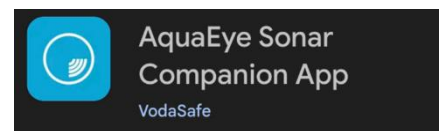
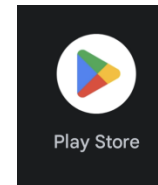
### THINGS YOU WILL NEED

1. An Android device with Bluetooth capabilities and internet access. Please ensure there is sufficient battery for 20 minutes of use
2. Your AquaEye charged to at least 30 percent.

### INSTALLING THE AQUAEYE APP ONTO YOUR ANDROID DEVICE

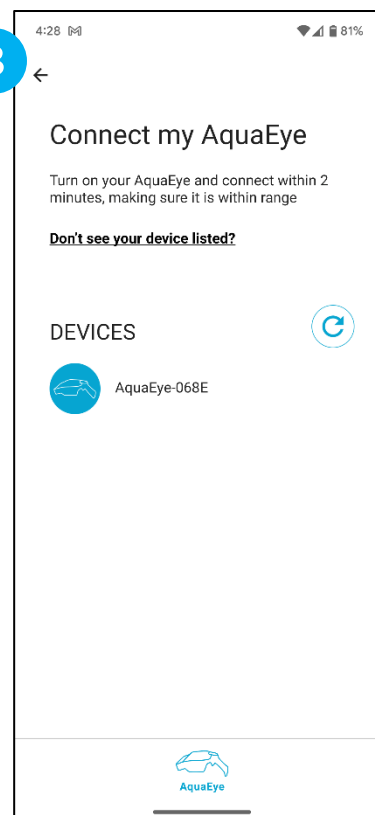
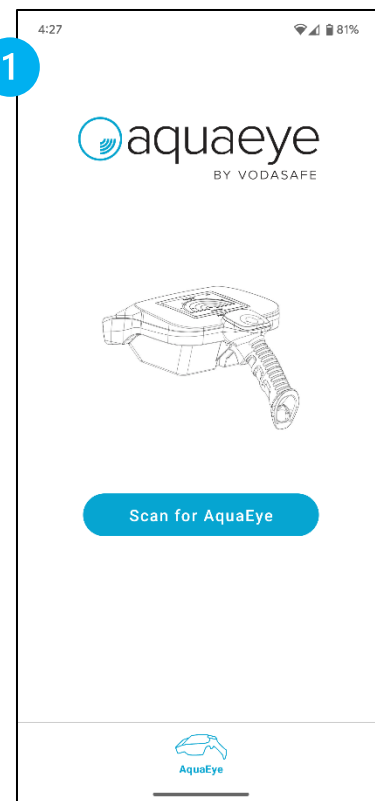
Note: Please uninstall any version of the AquaEye app you may have previously installed on your android device before installing the new app.


1. Your Android device must have both Bluetooth and internet access either by WiFi or cellular connection. First, launch the Google Play Store app on the Android device. The icon will look similar to this:
2. Once you have launched the app, type AquaEye into the search bar. The correct app will look like this:
3. Select the AquaEye app and click – Install.
4. Once the app has been installed, tap ‘Open’

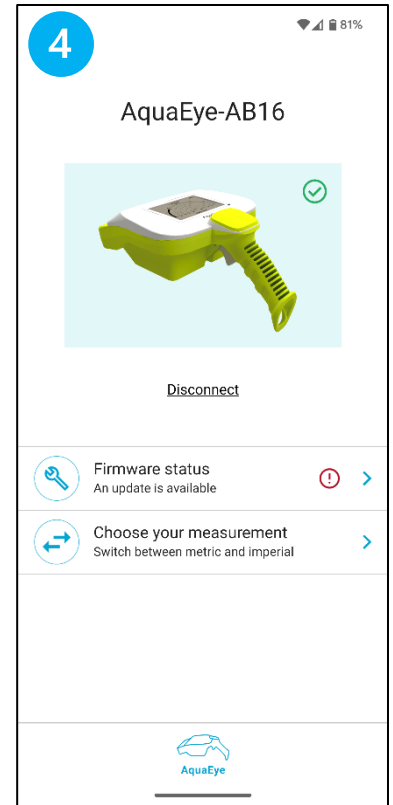


## UPDATING THE FIRMWARE ON YOUR AQUAEYE

1. Once your AquaEye app has been opened you will see the screen on the right. Click 'Scan for AquaEye'
2. Power on your AquaEye by pressing the button on your AquaEye. Ensure that only the AquaEye you are intending to update is powered on within range of the Android Device. If multiple AquaEye devices are powered on it will be difficult to distinguish between the AquaEye.
3. Click on the AquaEye listed under 'DEVICES' to connect to that AquaEye. Note that the name of your AquaEye in the app does not correspond to a serial number. The app will display 'CONNECTING' under the AquaEye name while it connects.



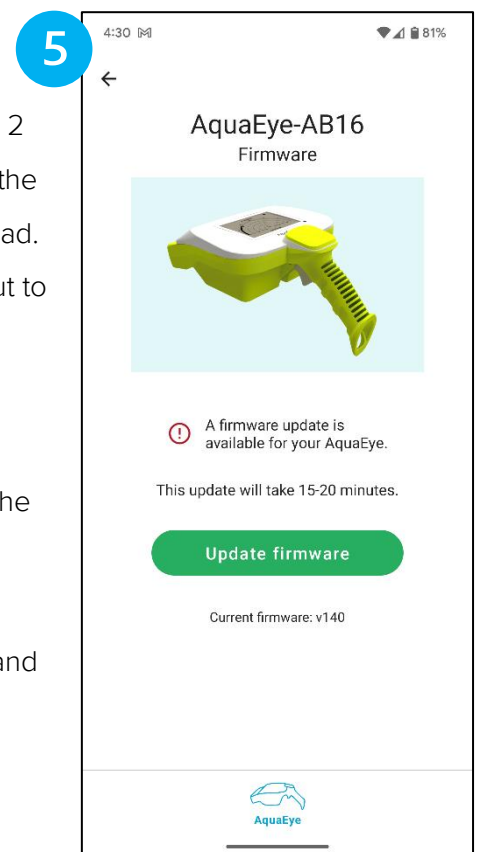
4. Once connected, you will see the screen on the right. On this screen you will be able to see your firmware status. If there is an update available, the 'Firmware status' will list 'An update is available' and this symbol will be visible: . Click on 'Firmware status' to navigate to the next step.



5. The Firmware Update page will indicate how long the firmware update will take. Firmware Updates can take up to 20 minutes but can also be completed as quickly as 2 minutes. Note that the app will need to remain open, and the screen will need to remain 'On' for the entirety of the upload. You may need to set your Android device's screen timeout to 30 mins to keep the screen from turning off. This can be found in Settings > Display.

Click 'Update firmware' when you are ready to complete the firmware update.

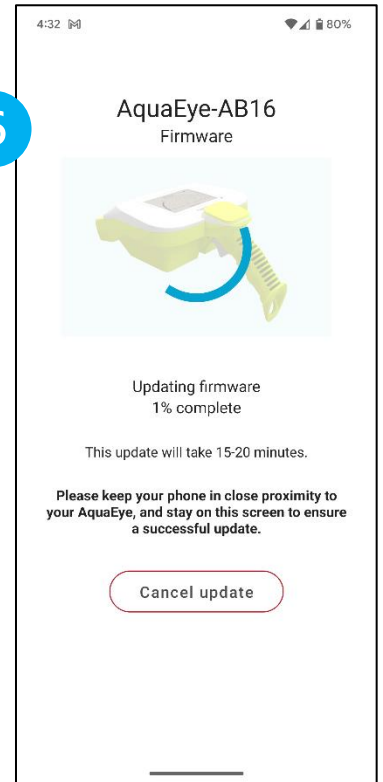
Note: Ensure you have sufficient Android device battery, and sufficient AquaEye battery for the update before starting.



6. While the device is updating your AquaEye's firmware you will see the screen at the right. The screen will indicate the percentage complete and the estimated time.

Note: Do not move the Android device out of range of the AquaEye during the process. During the upload, AquaEye will be unresponsive to all input.

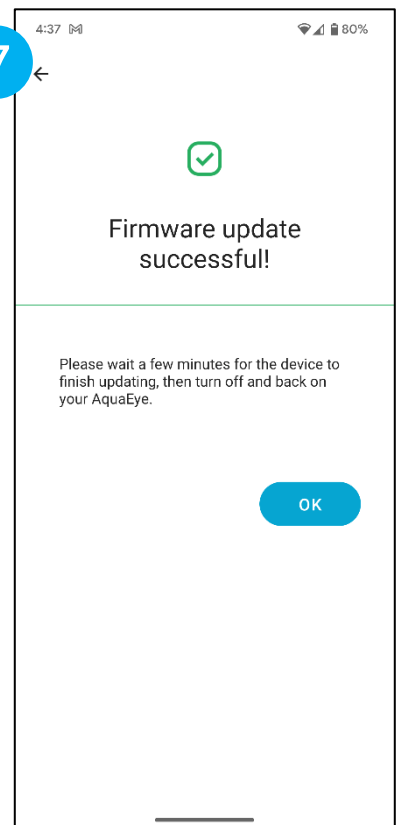
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7. Once the firmware update is complete you will see the screen on the right. Your AquaEye should power cycle/reboot (turn off and then on again). Once it has done so, tap 'OK'.

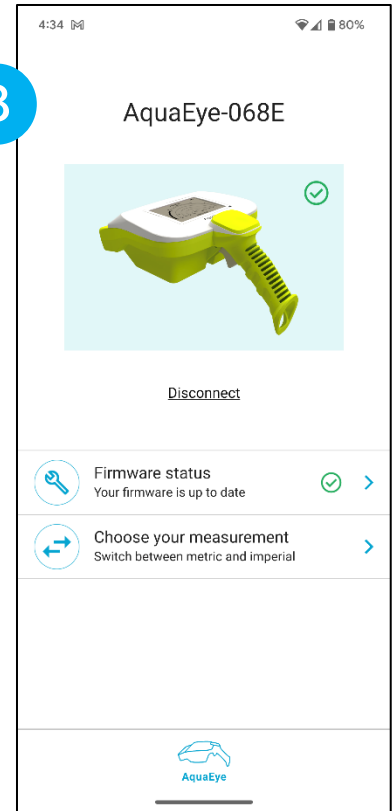
To reconnect your AquaEye to the app, it may be necessary to power cycle your AquaEye an additional time.

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- Once your firmware has been updated you will see the screen at the right and under 'Firmware status' it should read 'Your firmware is up to date.'

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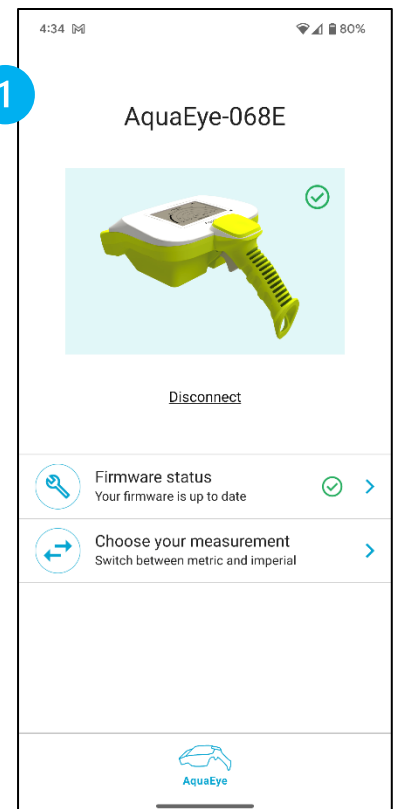


## HOW TO CHANGE YOUR DISTANCE MEASUREMENT UNITS FROM METERS TO FEET

- If your AquaEye is not connected, connect to it using the steps above, 1 to 3. Please note that switching the measurement unit can only be completed after the firmware has been updated.

Tap on 'Choose your measurement.'

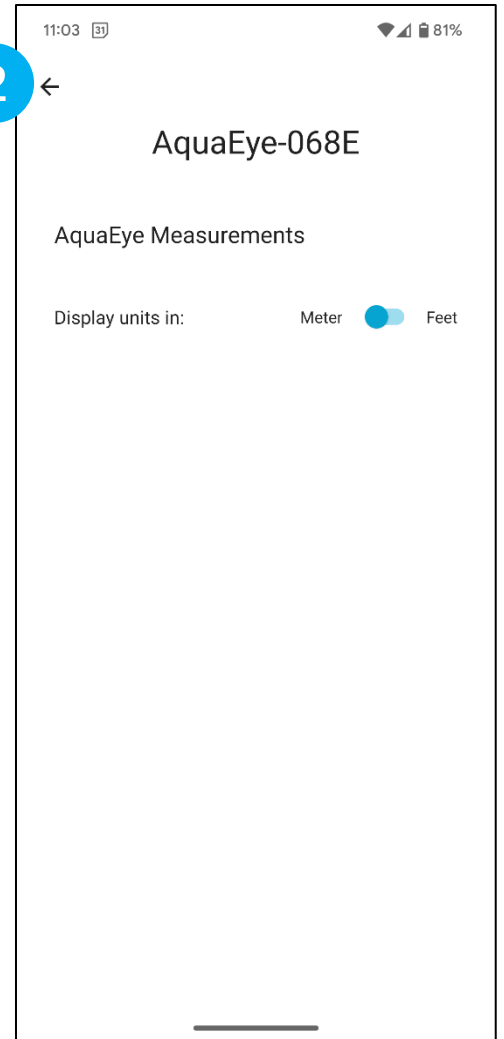
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2. You will now see the screen at the right and have the ability to switch between meters and feet.

Note that you will only be able to switch between meters and feet when your AquaEye is connected to the AquaEye app.

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## HAVING TROUBLE? REACH OUT TO US FOR ASSISTANCE

We are here to help and want you to have success. Simply reply to your rep, or email [support@vodasafe.ca](mailto:support@vodasafe.ca).

You can also watch the short video showing the process:

Installing the App - <https://youtu.be/YTUrIR3ZUwU>

Upgrading the Firmware - <https://youtu.be/dd6DDe-0ypY>